

ISN

RAVS Plus

June 2016



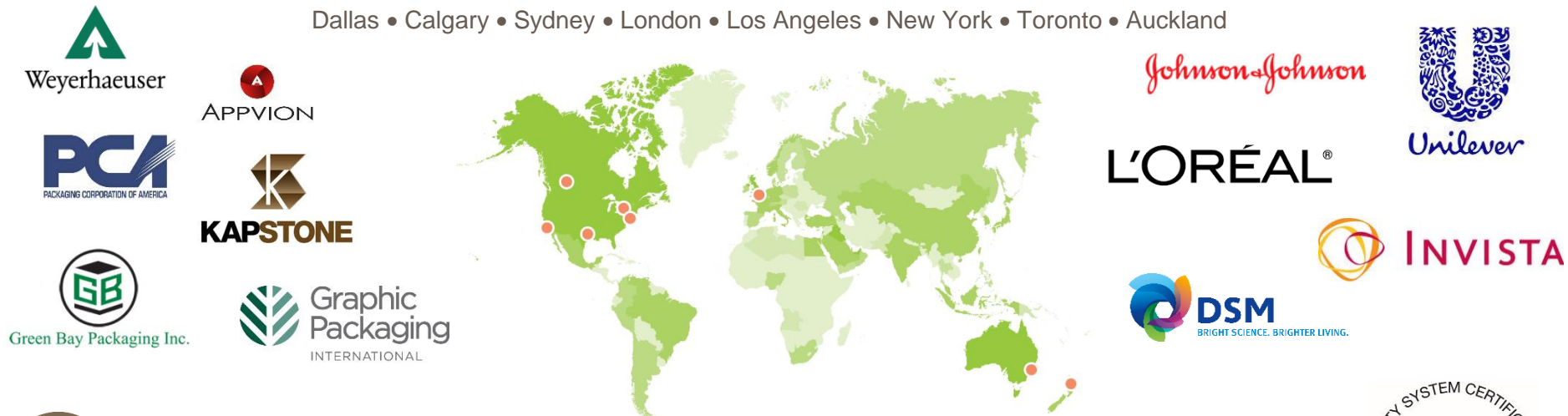
ISN Overview

Established in 2001, ISN is a global leader in contractor and supplier management. ISN's mission is to collect, verify and organize information to improve the efficiency, compliance and safety performance of our client and contractor customers.

Our vision is to be the global thought leader, facilitator and source of contractor management information, metrics and best practices.

● ISN OFFICES ISN MATURE MARKETS ● ● ● ● ● ISN EMERGING MARKETS

Dallas • Calgary • Sydney • London • Los Angeles • New York • Toronto • Auckland



470+
Hiring Clients
Worldwide

60,000+
Contractors/
Suppliers

85+
Countries with
ISN Customers

475+
Employees

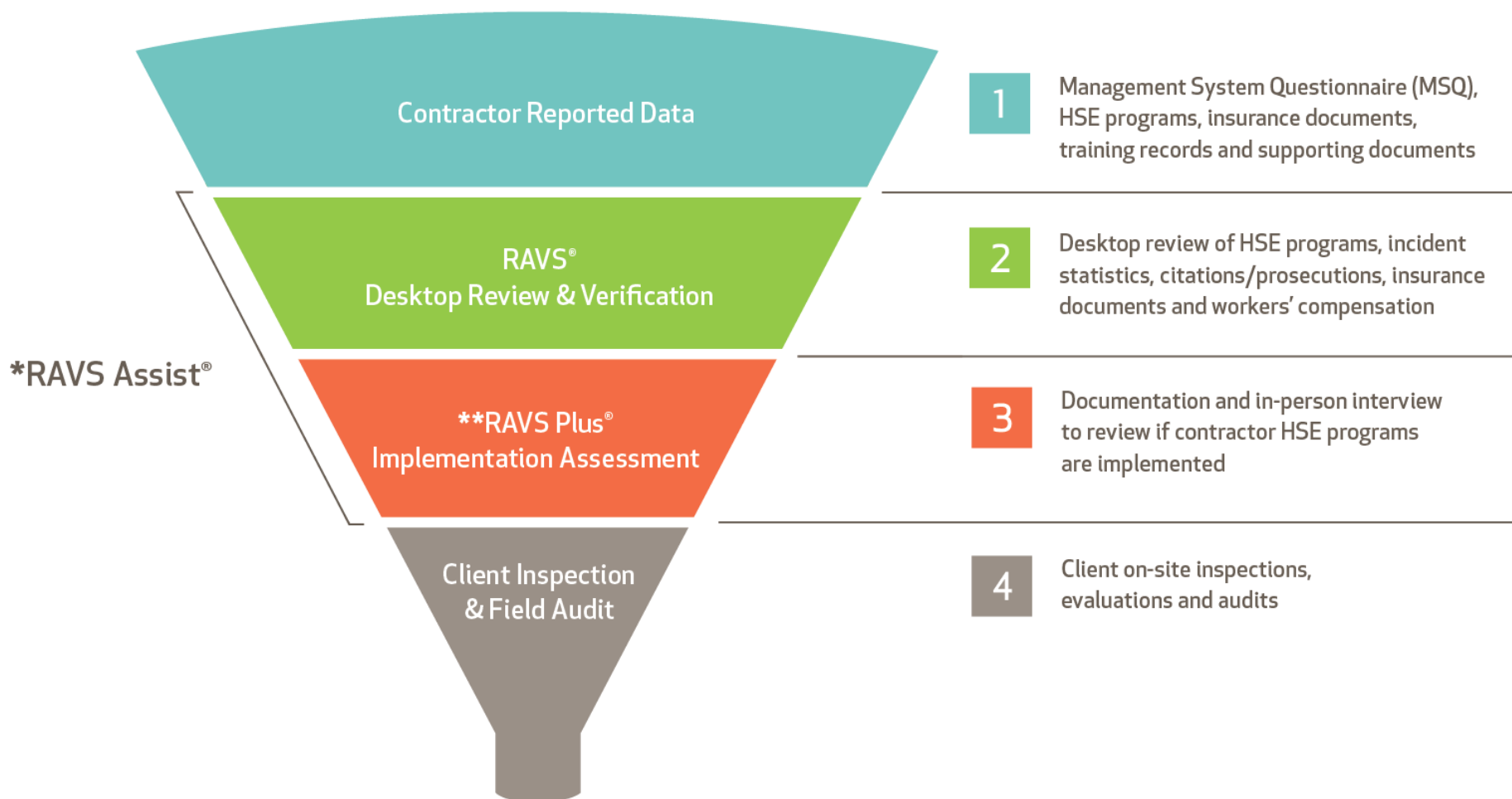
1,300+
Years of HSE and
Insurance/Risk
Management Experience



The background of the slide features a collage of five grayscale images, each tilted at an angle. From left to right, the images depict: a large industrial crane or drilling rig; a modern building with a glass facade; a train or tram traveling on tracks; an offshore oil platform in the ocean; and a large industrial facility with multiple storage tanks.

Due-Diligence Process

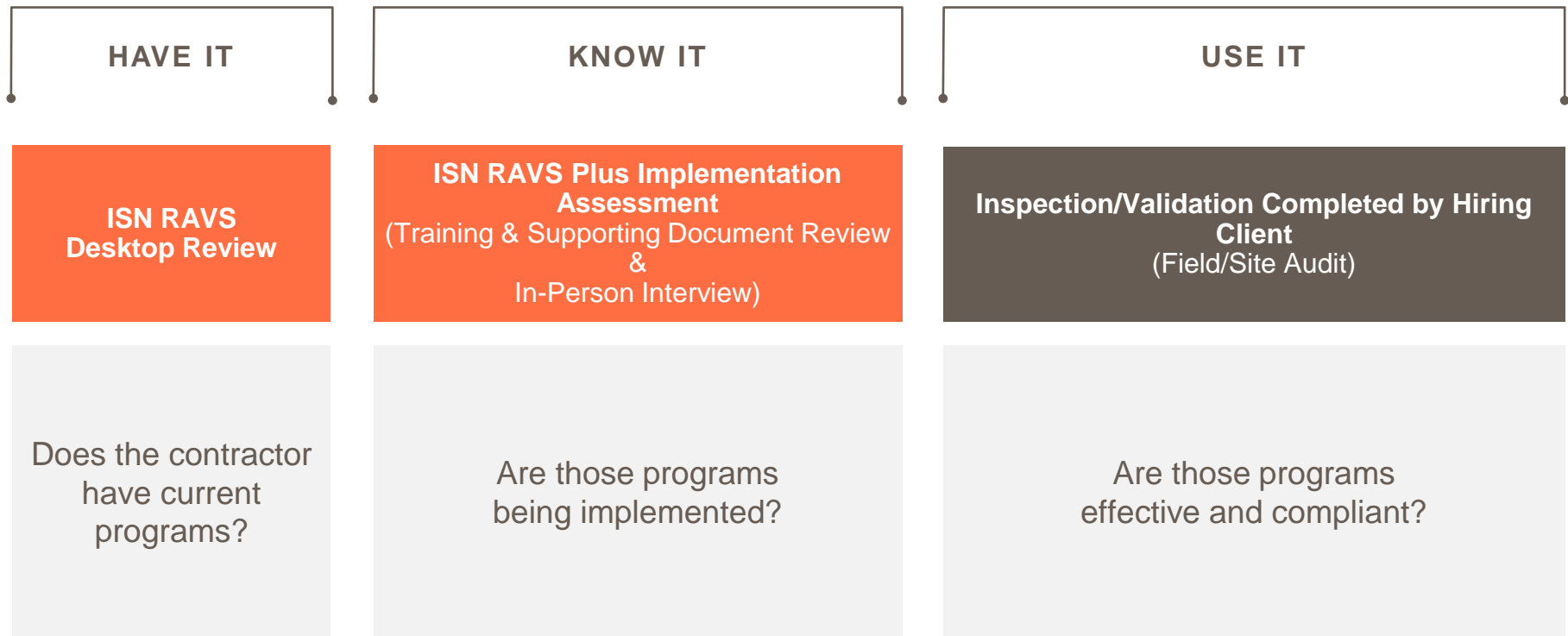
Contractor Information Due-Diligence Levels



*RAVS Assist®: ISN provides resources and assistance to contractors for developing and implementing their HSE programs

**RAVS Plus® is currently available in the US and being piloted in Canada

Contractor Information Due-Diligence Steps



The background of the slide features a collage of five grayscale images related to industrial and construction themes. From left to right, the images show: a close-up of a mechanical component, a large industrial structure with a crane, a modern building with a glass facade, a train or tram on tracks, and a large industrial facility with multiple storage tanks.

About RAVS Plus

RAVS Plus in Numbers

Hiring Clients Participating in RAVS Plus Program

37

RAVS Plus Hiring Clients

900+

Participating Contractors

183*

RAVS Plus
Implementation
Assessments Complete

35,000+

RAVS Plus Training and
Supporting Documents
Reviewed



*These contractors are connected to **368** Clients and over **1,600** sites across **21** unique industries.

RAVS Plus Requirements

1. Documentation

The below documents are submitted prior to the in-person interview



Training Documents

Ex. Confined Space: Please provide evidence of confined space training completed within the last 12 months.



Supporting Documents

Ex. Confined Space Entry Permit: Please provide evidence of confined space entry permits completed within the last 12 months.

2. In-Person Interview

Discussion of program implementation between ISN and the contractor company



Ex: Confined Space – Is there evidence that the employee(s) interviewed was able to explain/describe the following requirements for confined space?

- What are the duties of an authorized entrant, attendant and supervisor?
- Describe your confined space emergency plan, including your pre-plan process and rescue procedures.

In-Person Interview Attendees

1. ISN Representatives

Lead Assessor*

ISN Team Member, with the below qualifications, who directs the interview

Interview Coordinator

RAVS Plus Account Representative who organizes and documents the interview

+

2. Hiring Client Representative(s)

Attend at least one interview, as schedule allows, to provide feedback on the RAVS Plus Implementation Assessment.

+


3. Contractor Representatives

HSE management-level employee


Site, field or crafts-level employee



* Advanced level HSE certification (CSP, ASP or equivalent), or
Four year or above University-level education in HSE, plus 3 years of HSE-related experience, or
7 years or more HSE experience


In-Person Interview Attendees



English ▾ McKinney Enterprises

Log Out 

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Recently Viewed: [Home](#) > [Find Companies](#) > [Company Profile](#) > [RAVS Plus Requirements](#)  Help

Search Results Knox Construction Inc. **Detail**

Site: McKinney Enterprises **Office Visit Date:** 6/12/2015
Contractor: Knox Construction Inc. **RAVS Plus Score:** 93.28%

All Requirements ▾

All Statuses ▾

Topic	Requirement	Status 	Applicable Programs
Management Systems - Disciplinary Program	Disciplinary Program - Training Document	 RAVS Verified	
	Disciplinary Program Enforcement Evidence	 RAVS Verified	
	Disciplinary Program - Interview Question	 Deficiency Found	
Management Systems - Safety Activities	Incident or Accident Investigation	 RAVS Verified	
	Job Hazard Assessments	 RAVS Verified	
	Safety Audits	 RAVS Verified	
	Safety Meetings	 RAVS Verified	
	Safety Activities - Interview Question	 RAVS Verified	

In-Person Interview Attendees

The screenshot shows the McKinney Enterprises website interface. At the top, there is a navigation bar with the McKinney Enterprises logo on the left, a language dropdown set to 'English', and a user profile for 'McKinney Enterprises' with a 'Log Out' button. Below this is a main navigation menu with links: 'Home', 'My To-Do List' (with a red notification icon), 'My Contractors', 'Messages' (with a red notification icon), 'Reports', 'Favorites', and 'More'. A breadcrumb trail indicates the current path: 'Home > Find Companies > Company Profile > RAVS Plus Requirements > RAVS Plus Requirements'. A 'Help' icon is also present. Below the breadcrumb, there are tabs for 'Search Results', 'Knox Construction Inc.', 'Detail', and 'Requirements' (which is currently selected). The main content area displays a red notification icon followed by the heading 'Disciplinary Program - Interview Question'. The question text is: 'Is there evidence that the employee(s) interviewed was able to explain the requirements for Disciplinary Program?'. Below the question, a large orange box contains the following text: 'ISN RAVS Response: INCOMPLETE. Insufficient evidence noted during the ISN RAVS Plus In-Person Interview. Please provide evidence of re-training on your company's Disciplinary Program completed after June 12, 2015, including an outline of the topics covered. Specifically, the re-training needs to address your company's process for documenting unsafe behavior. In order for Training or Supporting Documents to meet requirements, please reference the requirements within the RAVS Plus Document Submittal pages.'

- System will show which interview question(s) were found have insufficient responses
- Notes will indicate the specific portion of the response that was found to be incomplete/missing
- The contractor will be prompted to provide re-training over the given topic

Paper & Packaging ISN Team email:
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ISN

RAVS Plus

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