

What You Must Do

1. Immediately stop selling your NCVT-1 NONCONTACT VOLTAGE TESTER, even if you have not experienced any issues.
2. Contact the Klein Recall Hotline at 800-527-3099 to arrange for Return Authorization of your Inventory, including freight. Credits will be issued for returns.
3. Identify purchasers of products via any records you have and forward that information to Klein Tools in order that we may contact them to issue a replacement.
4. See enclosed poster. Advise branch personnel that they need to place the enclosed poster in a conspicuous location in the store where customers can see them.
5. New POs will be required to replace recalled testers with new product.

We apologize for any inconvenience this causes you or your staff. New NCVT1 testers will be available shortly to replace the existing ones. Please work with your Klein Tools representative to replenish your stock.

Klein has an outstanding safety record, and we take this matter very seriously. We have extensively tested the replacement meters and are confident this problem has been resolved. All other products in the line are functioning as expected.

No injuries have been reported from the use of the meters, however Klein Tools is recalling them out of an abundance of caution. This issue was identified during normal product testing procedures and a plan was immediately put in place to issue the recall, stop shipments and offer free replacements.

End User Instructions

1. Please stop using your NCVT-1 NONCONTACT VOLTAGE TESTER, even if you have not experienced any issues.
2. Please contact Klein Tools to learn how you may return your unit at no charge for replacement.
3. Online: Visit www.kleintools.com and click on Safety Recall Information.
4. Email: Email us at ncvt1support@kleintools.com. Be sure to include contact information, postal and email addresses. We will reply to your email within one business day.
5. Phone: Call our Recall Hotline by dialing toll-free 800-527-3099 between 7:00 A.M. and 6:00 P.M. CT Monday through Friday.

Please let us know any concerns and we'll be more than happy to help. We apologize for this extra effort but want to be sure our tools are safe in the hands of your customers.

Sincerely,

John McDevitt
Executive Vice-President Sales & Marketing



For Professionals... Since 1857™

SAFETY RECALL

This recall is being conducted in cooperation with the US Consumer Product Safety Commission

NCVT-1 NONCONTACT VOLTAGE TESTER

Klein Tools is issuing a voluntary product recall on the NCVT1 in our Test and Measurement Line due to a potential safety hazard.

Why Is There A Recall

It has recently come to our attention that one of our products, the NCVT-1 NONCONTACT VOLTAGE TESTER, has a potential safety issue that Klein Tools would like to rectify. The on/off button of the NCVT-1 is intended to be pressed down and then released. If the button remains depressed during the power on or power off cycle, the tip of the tool remains illuminated in green, indicating the tool is “ready to detect voltage,” when it is not.

These affected products are sold in the following SKU numbers:

NCVT1	69149
NCVT1A	MPZ00052R
NCVT1E	MPZ00001
NCVT1SEN	80018
NCVT1EP	80023

This recall involves Klein Tools Non-Contact Voltage Tester with model numbers NCVT1 bearing date codes ending H7. The product was also sold in variations and kits listed above, all bearing date codes ending in H7.



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2. Please contact Klein Tools to return your unit at no charge for replacement.
3. Online: Visit www.kleintools.com and click on **Safety Recall Information**.
4. Email: Email us at NCVT1recall@kleintools.com. Be sure to include contact information, postal and email addresses. We will reply to your email within one business day.
5. Phone: Call our Recall Hotline by dialing toll-free **800-527-3099** between 7:00 A.M. and 6:00 P.M. CT Monday through Friday.

In cooperation with the US Consumer Product Safety Commission

Post until 12/31/2021



MKT042821 Rev. 05/21 A

May 10, 2021

Re: NCVT-1 NONCONTACT VOLTAGE TESTER Recall Notice

Dear Valued Klein Tools Distributor;

Klein Tools is issuing a voluntary product recall on the NCVT1 in our Test and Measurement Line due to a potential safety hazard. We are working together with the United States Consumer Product Safety Commission and Health Canada to recall these products and replace them promptly.

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Other items in kits where NCVT1 was included, are not being recalled, specifically.

- MM300 (Digital Multimeter), RT105 (Receptacle Tester) in Kit 69149
- 11055 Wire Stripper, 32500 Multi Bit SD, RT210 (GFCI Receptacle Tester) in Kit 80018
- ET140 (Pinless Moisture Meter, RT210 (GFCI Receptacle Tester) in Kit 80023
- 11055 Wire Stripper and RT 210 (GFCI Receptacle Tester) in Kit MPZ00052R
- D2139NE Side Cutters in MM300 (Digital Multimeter), RT105 (Receptacle Tester) in MPZ00001

These items should not be sent back for replacement and should be retained by customers.